

X SUMMERHILL GROVE/FLAT X
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
3pm - 5pm

In addition to this colleagues from Storm Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

We are committed to be as open and transparent as possible about the process of carrying out the required remedial works to make your home safe and will continue to provide you with regular updates.

We will continue to keep you informed and assure you we are working to resolve all issues as quickly as possible, if you have any queries or concerns you can also contact me using my details below:

Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MR K DAVIES
3 SUMMERHILL GROVE/FLAT B
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR K DAVIES,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
9am - 11am

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MISS E VASEY
3 SUMMERHILL GROVE/FLAT D
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MISS E VASEY,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
11am - 1pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MR A MILES
3 SUMMERHILL GROVE/FLAT F
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR A MILES,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
1pm - 3pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MR A AFFLECK
3 SUMMERHILL GROVE/FLAT G
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR A AFFLECK,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
2pm - 4pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

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Yours sincerely,

Claire Deakin

Project Manager

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Tel: 07989 423166

MR M TYNEMOUTH
3 SUMMERHILL GROVE/FLAT H
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR M TYNEMOUTH,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
8am - 10am

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MISS A GIBSON
4 SUMMERHILL GROVE/FLAT A
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MISS A GIBSON,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
3pm - 5pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

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Yours sincerely,

Claire Deakin

Project Manager

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Tel: 07989 423166

MISS I CHOWDRY
4 SUMMERHILL GROVE/FLAT B
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MISS I CHOWDRY,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
2pm - 4pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MR C LINTON
4 SUMMERHILL GROVE/FLAT C
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR C LINTON,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
1pm - 3pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

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We will continue to keep you informed and assure you we are working to resolve all issues as quickly as possible, if you have any queries or concerns you can also contact me using my details below:

Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MR K EVANS
4 SUMMERHILL GROVE/FLAT D
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR K EVANS,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
12pm & 2pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MR R CORBETT
4 SUMMERHILL GROVE/FLAT E
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MR R CORBETT,

In my previous letter, I advised you that Riverside have asked Academy Geomatics and Neo to reattend your property as below:

Monday 9th October
Between
11am - 3pm

In addition to this colleagues from storn Tempest will also be in attendance to carry out a full window condition survey

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What will be happening in the coming weeks?

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Yours sincerely,

Claire Deakin

Project Manager

claire.deakin@riverside.org.uk

Tel: 07989 423166

MISS N MAXWELL
4 SUMMERHILL GROVE/FLAT F
RYE HILL
NEWCASTLE UPON TYNE
NE4 6EE

Date: 2nd October 2023

Reference: If you call us about this letter and are asked what you're calling about, please say "Building problems at Summerhill Grove". This will help us to direct your call more effectively.

Dear MISS N MAXWELL,

I'm writing to you following my recent letter and visits to Summerhill Grove. I would like to thank you for the key part you have played in facilitating access for the recent surveys.

Riverside have asked colleagues to complete full window condition surveys on the building and as such have organised these for 9th October. I have provisionally book an appointment for you as below.

Monday 9th October
Between
3pm & 4pm

If you have any issue keeping this appointment, please contact me at your earliest convenience.

What will be happening in the coming weeks?

Scaffolding erection has completed at the rear of the building and works are on-going to complete the scaffolding erection to all other elevations, weather dependant this will be completed this week.

Following this, works will commence on the roof to deepen the guttering, lay new lead, increase the effectiveness of the downpipes and to install new cowls on the chimney stack over the coming weeks. I will write to let you know this date as soon as possible.

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