

Your Riverside



Leicester Local Offer Update – July 2024

Leicester Local Offer – Coming Soon!

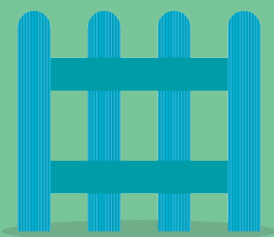
On 22nd May, Riverside staff visited your neighbourhood and carried out a survey on what is good about living in your neighbourhood and what Riverside can do to improve the neighbourhood you live in. This was followed up with an electronic survey which was sent out to customers we didn't get to speak to on the day.

We are now currently developing the neighbourhood plan and local offer for your neighbourhood, following your feedback from the survey.

Here is an update of the survey findings:

26% of households across the neighbourhoods completed the survey.

If you took part in the survey, thank you for taking the time to complete the survey and provide feedback.



Survey Findings

The main feedback received from the survey, just to mention a few contained:

- Tackling anti-social behaviour including noisy neighbours and drug dealing
- Tackling untidy gardens, fly-tipping, and improvements to neighbourhood appearance
- More attention to green spaces
- Tackling parking issues
- More community activities and events
- Better repairs service
- Better communication

Following the survey, we have also been contacting everyone who expressed an interest in our additional services such as Employment & Training, Benefits (Welfare) Advice, Fuel Tariffs & Fuel Debt Advice and Customer Involvement Opportunities

What next?

We are now working on how we can make improvements as part of a neighbourhood plan for your area which will be detailed in our Local Offer for Leicester.

This will be available in August 2024.

